City of Houston Council Committee on Transportation, Technology, & Infrastructure Council Member Larry V. Green, Chair Council Member Karla Cisneros, Vice-Chair

Jerry Davis, District B Dave Martin, District E Steven Le, District F Greg Travis, District G



Robert Gallegos, District I David W. Robinson, Position 2 Amanda Edwards, Position 4

October 17, 2016 10:00 A.M. City Hall Council Chamber – 901 Bagby St., 2nd Floor

- 1. Welcome Remarks Council Member Larry V. Green, Chair
- 2. Municipal Setting Designation NFF Realty, LLC (349 West 24th St.)
 - Mark Wooten, Program Coordinator, Planning & Development Division, Public Works & Engineering Dept.
- 3. Adoption of the 2015 Commercial Energy Code
 - Mark Loethen, Deputy Director, Planning & Development Division, Public Works & Engineering Dept.
- 4. Technologies to Improve Utility Customer Service
 - Sherri Winslow, Senior Assistant Director, Resource Management Division, Public Works & Engineering Dept.
- 5. Interactive Voice Response Platform Migration for Public Works & Engineering Dept. Utility Customer Service
 - Lisa Kent, Chief Information Officer, Houston Information Technology Services Dept.
- 6. Houston Information Technology Services Dept. Council Action Quarterly Forecast
 - Lisa Kent, Chief Information Officer, Houston Information Technology Services Dept.
- 7. Public Comments